



# Spring Newsletter Freshney Pelham Federation

Field House Medical Group

Volume 1, Issue 1

## Bank Holiday Opening Times

Thursday 18th April	-	08:00 - 18:30
<i>(Extended hours until 20:00 pre-booked appointments only, the reception desk will be closed)</i>		
Friday 19th April	-	Closed
Saturday 20th April	-	Closed
Sunday 21st April	-	Closed
Monday 22nd April	-	Closed
Tuesday 23rd April	-	08:00 - 18:30



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### **Freshney Pelham Federation Appointments**

*the Federation will be offering GP and Nursing appointments over the bank holiday period (Friday–Monday).*

*These appointments will be provided by the Out of Hours Service based at the hospital.*

*Appointments must be booked in advance at the practice before we close at 18:30 on Thursday 18th April.*

**Remember to check you have enough of your repeat medication to see you through the bank holiday weekend.**

The last routine ordering day would be Tuesday 16th April at 12 noon - only urgent requests for medication would be guaranteed for Thursday 18th April after this time.





NHS

Electronic  
Prescription  
Service

## Why not make life easier and sign up to use the Electronic Prescription Service (EPS)

**How does EPS make my life easier?** After you have ordered your repeat prescription with the surgery we will send your prescription direct to the pharmacy of your choice. All you need do is pick your medication up from the pharmacy.

**How long does it take for my prescription to be sent?** We suggest you wait 48 hours between ordering and collection.

**Can anyone use the service?** Information is sent through the NHS spine so you need to allow us to access this. Some named drugs like Gaviscon can not be sent this way.

*EPS Service is now available for patients who are on Controlled Drugs*



## Physiotherapy Self Referral

If you have musculoskeletal problems and are aged 16 years or over you can now refer yourself for a course of Musculoskeletal (MSK) Physiotherapy. There are 10 different providers in the local area.

To make a referral download the referral form from our website or pop into reception and ask for a referral form. The form includes all the local provider information and how to contact them for booking an appointment.

## Tell us What You Think ?

Please tell us what you thought of your recent visit to the practice by visiting NHS Choices and leaving a review.

Good or bad these comments let us know what we are doing right and where we need to improve.

Many patients thank us for their care or ask us to pass compliments on to the staff and though these are always passed on they are not reflected on NHS Choices.

Patients over the years have been using this medium to voice their displeasure and though we are willing to respond to negative comments we would also like to encourage patients to leave positive comments as well.

[www.fieldhousemedicalcentre.nhs.uk](http://www.fieldhousemedicalcentre.nhs.uk)

[\(Go to the Clinics and Services Section\)](#)



NHS

choices  
[www.nhs.uk](http://www.nhs.uk)