

## **Field House Medical Group**

### **Notes of the Patient Group Meeting held on Thursday 19<sup>th</sup> May 2016 Present**

Mrs J Robson, Mr J Terry, Mr D Wilkinson, Mrs M Stephenson, Mrs L Davidson, Mrs, M Mason, John Noton, Sara Dockray and Bharat Rajpra

#### **Apologies**

Mrs C Coley & Mr B Coley, Mr G Smith

#### **Agenda items**

Matters Arising – recruitment,  
Pharmacist Role in General Practice  
NAPP membership  
Annual Report  
AOB – Support Groups

Notes from the last meeting were agreed.

#### **Matters Arising**

**Rollator** – Freshney Green had recently purchased two Rollators for patients to use around the building to encourage mobility and attendance

**Recruitment** – John updated there was still no success but we were still trying to recruit GPs, through various means, we hope to have at least one trainee GP in August that may help us. Dr Hopper has announced his plans to retire at the end of September. We have asked NHS England for approval to close our list so at least we can reduce the number of patients we have, we are also looking at what other professionals we can bring into help support patients in different ways.

#### **Role of Pharmacist in General Practice**

Bharat explained that this was a new role to general practice and is focussed around use of the pharmacist to deal with medication queries, liaison with hospitals, use of over the counter medication, deal with changes following discharge from hospital and act as advice for the GPs and care homes. We also hope that in due course he can undertake medication reviews and prescribe after completion of training. It is all about using skills to free GP time to deal with more complex problems, which is why we are utilising nurse triage to support self-management and advice where possible.

Mrs Robson asked about pharmacists and medicine use reviews and concerns that certain chains are taking a tick box approach. Bharat explained where done properly they were useful and added extra income to pharmacies as the numbers of smaller pharmacies were falling due to downward pressure on prices for medicines and income from the NHS generally. Bharat now has regular clinics and he can speak to patients by phone or arrange to see them

### **NAPP**

Details has come through about membership, there are a number of booklets available about operations of PPGs and ways to develop them. John asked if there was a willingness to undertake a joint recruitment morning with the other practices. Discussion took place about how members were involved in signposting patients when we first moved into the building and there was agreement that we could try this. John will contact to advise of possible dates and we would look to publicise through the local media. Members felt it would be best to be on ground floor near the doors to see as many people as possible

### **Annual Report**

John talked through the report, brief highlights

- Staff changes, nurses leaving, new nurses joining, apprentice HCA, reception team leader
- CQC inspection report and the fridge temperature recording issue
- Training and developing our own staff
- Service changes to be agreed with the CCG
- Vaccination changes particularly in children, young adults and extension of the shingles coverage
- Appointments system, no real changes but numbers of GP appointments falling in the last two years due to the number of GPs reducing. We are open to any suggested changes were possible.
- Complaints we are always keen to learn from complaints and improve were possible
- IT – district nurses are now able to access records whilst out in the community in a secure way

### **AOB**

Discussed the cardiac rehabilitation education sessions provided at the hospital felt they were very useful. To see if we can advertise more widely?

**Date of Next Meeting**  
**18/25<sup>th</sup> August 1.00pm**