

Field House Medical Group

Minutes of the Patient Group Meeting held on Thursday 12th June 2014

Present

Mrs J Robson, Mr J Terry, Mrs C Coley, Mr B Coley, Mr M Pearson, Mr J Barker, Mrs M Barker, Dr Jon Plotnek, & John Noton, In attendance Karry Stones - Healthwatch

Apologies Mrs L Davidson

Agenda items

Matters Arising –
Health Lives, Health Futures
Annual Practice Report
Building Update
EMIS Access Record Viewer
AOB

Matters Arising

Patient Survey – discussed the results, we have further promoted the two developments and the health pod has had over 140 users to date. The practice will monitor and consider further methods of promotion

Health Lives, Health Futures

John updated that the outcomes appear to be around centralisation of the acute stroke service, ENT and paediatric surgery. There was a discussion about the stroke unit at Scunthorpe that is providing rapid access and the reasons for centralisation of surgery for minimum number of cases to retain skills particularly as treatments have changed, eg reduction in numbers of tonsils removed

Secondary Care Clinics in The Community

Mr Coley wondered if there is any opportunity for glaucoma checks to be done in the community, John advised that discussions were taking place with opticians around the possibility of them screening, taking pictures and referring uncontrolled patients were necessary to reduce the rising demand on the ophthalmology department. This was at an advanced stage as the waiting times for ophthalmology appointments are increasing.

Annual Practice Report

John went through the report which is now available on our website under patient information. He felt it had been a very positive year, discussions took place around training, staff changes and access to appointments and the appointments system. John also advised the group that NHS England want to reduce funding to all practices in the area and we may need support to try and minimise this. Negotiations are due to start in July and it could impact services provided to patients as the majority of a practices costs are in the people who provide the care.

Building Update

The road around the new housing estate has now been resurfaced so it was hopeful that Stagecoach would look at a bus service. John reported that post code data of the numbers of patients in the GP practices had been provided to Stagecoach to help them plan.

EMIS Access Record Viewer

John demonstrated the facility which will enable patients to view their, results, hospital letters and possibly consultations as well as medication in addition to the current booking an appointment and ordering on-line prescriptions. It is planned for this to be in place by March 2015 but processes need to be in place around dealing with results that may create worry and stress unless the patient has been spoken to by a GP/Nurse. This would be for those 18 and over and the group felt this was very useful.

AOB

Dr Plotnek asked about how the group felt about the service delivered by the reception team. This was discussed and members felt that it was generally good.

Provisional Date of Next Meeting

Provisionally 11th September 2014 6.30pm