



Field House Medical Group Spring News

Easter Opening Times

Thursday 13th April -	8.30am - 6.30pm
Friday 14th April -	Closed
Monday 17th April -	Closed
Tuesday 18th April -	8.30am - 6.30pm

Remember - If you will require more of your repeat medication over the Easter period to order your prescription by Tuesday 11th April.

See page 2 for further changes in opening times

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Important Information

Shingles Vaccinations are available in practice for patients aged 70 on 1st September 2016.

Patients born between 2nd September 1936 and 1st September 1938 are eligible for the vaccination up to the day before their 80th birthday.

Adult pneumococcal vaccinations - there has been a national shortage of pneumonia vaccinations but we are managing to keep a small supply in the practice, if you are booking an appointment with the nurse please check with reception that we have stock available.

Yellow Fever Travel Vaccination - we are unable to get any stock of Yellow Fever until May 2017



New Opening Times

Monday - 8.30 am - 6.30 pm

Tuesday - 8.30 am - 12 noon
- 1.00 pm - 6.30 pm

Wed - 8.30 am - 6.30 pm

Thursday - 8.30 am - 6.30pm

*Closed from 1pm every 4th
Thursday of the month*

Friday - 8.30 am - 6.30 pm

Family Planning Drop-in

Sessions

Every week day from 4.00 pm -
5.30 pm

*There will be no drop in session on
the 4th Thursday of the month.*

Closed on Thursday Afternoons

From April 27th Field House Medical Group will be **closed on the fourth Thursday afternoon** of each month (apart from August & December). To take part in an area wide protected learning sessions.

This will enable all staff to update their skills and knowledge and also network and learn about good practice.

The practice will be open on the Thursday morning until 1.00pm at which point the practice will close until the following morning. Whilst we are closed the single point of access team will provide cover for any urgent medical needs.

Single Point of Access - 01472 256256

The planned closures for this year are on:

27th April 2017

25th May 2017

22nd June 2017

27th July 2017

28th September

26th October

23rd November

Family Planning Clinics - please note there will be no drop-in session on the above dates.

The practice will continue to close on a Tuesday afternoon from 12 noon - 1.00pm each week.



On-line Services



- 4000 patients are signed up for on-line services
- We received over 9000 requests for medication on-line in the last year.
- Nearly 2000 GP appointments were booked on-line
- And 498 patients have signed up to view there medical records on-line.

You can register to use our on-line services by completing a registration form available from reception.

The local Trust has recently updated their phone system, if you need to contact any of the local hospitals you can check their website for up to date numbers - www.nlg.nhs.uk

New Clinical Staff

Dr Raghwani has been working as a locum with the practice regularly over the last few years but we are pleased to announce that from the beginning of April this will become a more permanent arrangement.

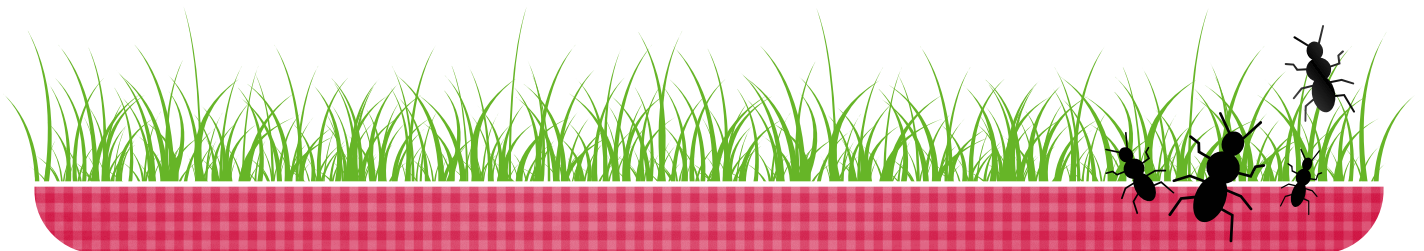
On April 5th we will have a new FY2 trainee GP join the practice - Dr Parkola will be with us for the next 4 months.

We have sadly had to say goodbye to Nurse Ella and Nurse Helen Howe over the last couple of months but as part of the practice re-shuffle we have a new nurse joining us and a paramedic.

Nurse Kim will be with us part-time running general nursing clinics and diabetic clinics.

Paramedic Vicki will be part of the triage nursing team, run minor ailment clinics and will be visiting patients who can't attend surgery because of health problems.

We would like to congratulate our pharmacist Baz who has completed his independent prescribing course and can now prescribe a specific formulary of drugs in his own name. Baz has also been receiving additional training for reviewing and aiding patients with diabetes.



Working Together

Due to the number of GP retirements in the practice and the falling number of GPs nationally to replace our shortfall, we have been aware that waiting times for routine appointments and specialist services have been longer than usual.

We would like to thank patients for their continued understanding and patience during this time.

The practice continues to try to work smarter and find alternative ways to help you.

We ask for your continued help in this endeavour and if you require routine services such as sick-notes, medication reviews or reports that only a GP can supply, then you give us ample notice and bear with us while we try to complete your request.

The reception staff are your frontline of contact so please take the time to explain to them your request so they can direct you to the most suitable person to help you or prioritise your need to see a GP.

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Centre
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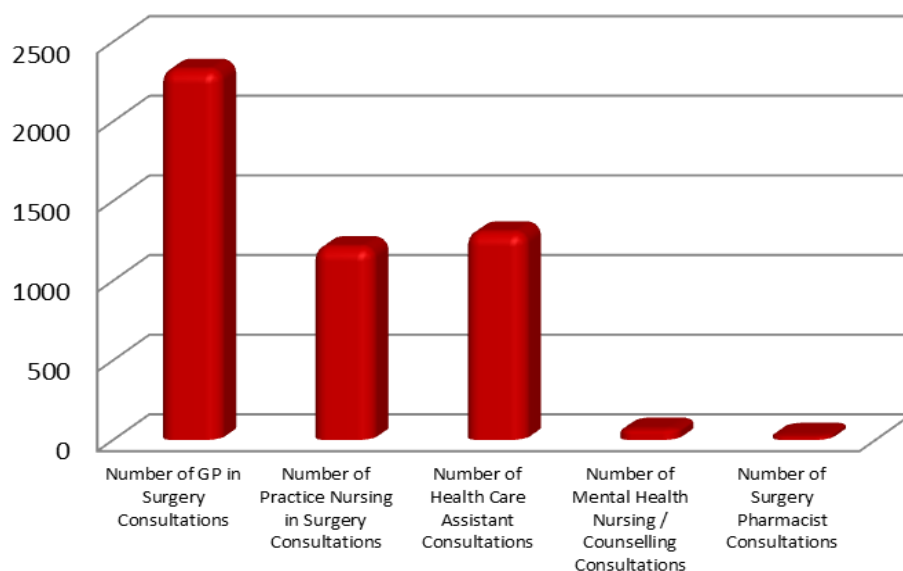
E-mail: nel.b81031@nhs.net



Patient Consultations - February 2017

Number of patients registered with the practice	13649
Number of GP in Surgery Consultations	2323
Number of GP Telephone Consultations	20
Number of GP Home Visits	7
Number of Practice Nursing in Surgery Consultations	1209
Number of Practice Nursing Telephone Consultations (Includes Triage Calls)	1284
Number of Practice Nursing Home Visits	14
Number of Health Care Assistant Consultations	1302
Number of Mental Health Nursing / Counselling Consultations	66
Number of Surgery Pharmacist Consultations	27
Number of patients who didn't attend an appointment	282
Number of Referrals to the Hospital	174

February Consultations



Visit our website for further surgery information

www.fieldhousemedicalcentre.nhs.uk