

Field House Medical Group

Notes of the Patient Group Meeting held on Thursday 12th November 2015

Present

Mrs J Robson, Mr J Terry, Mrs C Coley & Mr B Coley, Mr Wilkinson
John Noton, Sara Dockray

Apologies

Mrs Davison, Mrs Mason

Agenda items

Matters Arising – recruitment

CQC Inspection

Self-care week

AOB

Notes from the last meeting were agreed.

Matters Arising

Recruitment – John updated on actions so far

1. The recruitment to Holland is on-going the recent Dutch GP visit is promising but they may not want to move to the area for another 2 years. The local Commissioning Group were also sending representatives to a national Dutch GP conference to attempt to increase interest
2. Discussions with a GP based locally were not successful
3. Suitable trainees will be sought for next August, but there are few in this area
4. We will try advertising again in the New Year, the practice team is working incredibly hard to try and maintain a good level of service

CQC Inspection

A draft of the report is expected in the next two months, we can challenge any factual inaccuracies but not the overall rating. The inspection had been generally very positive apart from one area. They had highlighted issues with fridge temperature recording that could possibly have meant some vaccines were not as effective as they should be. John explained how maximum and minimum temperatures are taken and that there can be variance in the temperatures as fridges are accessed, the problem is

that as nothing is noted as to the reason why this had led to concerns being raised that will affect our overall rating.

The nursing and health care assistants had reviewed the process, there has been some significant review of what happened and additional safeguards had been put in place, as well as a refrigeration company reviewing the fridges and signing them off as operation satisfactorily. Public Health has undertaken a review and had agreed that the childhood vaccines had not been compromised. However it was identified there may have been a risk with travel vaccine and we are currently reviewing those in the last 2 years with a view for possible recall and/or booster. There may be some publicity about this when this recall starts.

Self-Care – promotional week 16-22 November

John circulated some of the materials available to promote the week advising on what to do and what to keep at home, posters and leaflets. It was agreed that we would use one of our notice areas to promote the self-care week using the resources available, perhaps next year we can design a stand to promote this more proactively?

www.selfcareforum.org

AOB

GP OOH Review Group

John had received the request below, if anyone is interested please let him know

We are constantly looking at ways we can improve the local GP Out of Hours service. To support this on-going work, we are looking to establish a GP Out of Hours Quality Group. The purpose of the meeting will be to seek feedback and views on the service, as well as sharing service development ideas and understanding how we can work better with in-hours primary care. We have identified some service users that are interested in being part of the group but we are also keen to engage with Patient Participation Groups to not only get their input into the discussions, but to also enable the information to be shared back in to practices.

Date of Next Meeting

25th February 2016 18:30pm